Office of Policy and Management
JOB OPPORTUNITY
Information Technology Manager 2
Office of Finance

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To:	The Public
Location:	450 Capitol Avenue, Hartford, CT 06106
Job Posting No.	109893 (Please include this number in your cover letter and on your application)
Hours:	Monday through Friday, 8:00 a.m. to 5:00 p.m. (40 hours per week)
Salary:	$93,896 - $133,153 annual (New hires into state service usually start at the minimum of the salary range)
Closing Date:	Must be received in this office by 3:00 p.m., October 23, 2014

The Office of Policy and Management (OPM) seeks to fill an Information Technology Manager 2 vacancy in the Office of Finance, Core-CT Reporting Support division.

Background:

OPM is working with the Department of Administrative Services and the Office of the State Comptroller to implement a new Business Intelligence (BI) tool within Core-CT—the state government's integrated human resources, payroll, and financial system—to present data in report format and interactive dashboards. The system provides users with trending and forecasting capabilities that enhances transparency and accountability in State budgeting and spending. The goal of this initiative is for the BI tool to become the central repository of human resource and financial information in Core-CT.

The Information Technology Manager 2 position is integral to implementing the new BI tool which will provide decision makers with more timely access to the data most meaningful to them.

Duties:

The major responsibility of the Information Technology Manager 2 is to oversee the BI Production Support Unit, including the following:

- Manage and oversee the Core-CT Data Warehouse tower;
- Supervise employees assigned to the Core-CT Data Warehouse tower;
- Manage and maintain the BI repository file;
- Oversee the Oracle Data Integrator data mapping function;
- Supervise the BI Production Support team; and
- Ensure accurate and timely responses to BI help desk tickets.

Knowledge, Skills and Abilities:

- Ability to plan and deploy for business results, which includes the ability to develop and implement business plans, IT plans, budget plans, and human resource plans in order to maximize budget allocations, technology, personnel and other resources to achieve agency and program goals;
- Ability to lead change, which includes innovation, the skill to be a creative problem solver and a strategic thinker, and the ability to recognize and develop opportunities to grow and develop information technology services in response to customers and a changing work environment;
- Ability to focus on result and quality, including exercising and promoting accountability, and the ability to analyze surveys, financial and other data, and use strategic planning and performance measurement techniques to continuously improve performance and maintain competitiveness;
- Considerable understanding of customers and markets, which includes the ability to establish customer satisfaction and loyalty, forecast and conduct market analyses, keep ahead of industry trends and incorporate "best practices" into information technology operations;
- Ability to lead people, including the skill to resolve conflict, communicate effectively, coach and train employees, recognize performance, and foster diversity and teamwork;
- Ability to build coalitions, including the ability to explain and advocate facts and ideas in a convincing manner, to negotiate with individuals and groups internally and externally, to gain cooperation from others, and to identify the internal and external politics that impact the work of the organization; and
- Considerable business knowledge, including knowledge of the technical, professional, procedural and legal requirements of the specific information technology area.

Preferred Experience:

- Knowledge and experience in Core-CT (PeopleSoft FIN/SCM 9.1 and PeopleSoft HR 9.1)
- Knowledge and experience in Oracle Business Intelligence (OBIApps version. 11.1.1.8.1)
- Knowledge and experience in Oracle Data Integration(ODI) mapping tool (ODI version 11.1.1.7.0)
- Knowledge of State of Connecticut's business processes
- Extensive background in data warehouse architecture and maintenance
- Experience in building and maintaining a BI repository file
- Knowledge and experience in building BI dashboards and reports

Eligibility Requirements:

General Experience:

Ten (10) years of experience in computer or network operations, production control, systems development, information technology analysis and planning.

Special Experience:

Two (2) years of the General Experience must have been in a supervisory capacity or one (1) year of the General Experience must have been in a managerial capacity.

Note: For State Employees, this is interpreted to be two (2) years at the level of an Information Technology Supervisor or one (1) year at the level of an Information Technology Manager 1 or Agency Information Technology Manager.

Substitution Allowed:

1. College training in computer science, management information systems or a closely related field may be substituted for the General Experience on the basis of fifteen (15) semester hours equaling one half (1/2) year of experience to a maximum of four (4) years for a Bachelor's

Degree.

2. A Master's Degree in computer science, management information systems or a closely related field may be substituted for one (1) additional year of the General Experience.

Note: The filling of this position will be in accordance with reemployment, SEBAC rules, if applicable.

Application Instructions:
Interested and qualified candidates who meet the above requirements should submit (1) cover letter that describes your interest and suitability for the position; (2) resume; and (3) Application for Employment (form CT-HR-12) available at http://das.ct.gov/HR/Forms/CT-HR-12_Application.pdf. **Do not include your social security number on the Application for Employment form.** Your application will not be considered complete without these three (3) documents. Submit your application to:

Office of Policy and Management – Human Resources
450 Capitol Avenue
MS# 55SEC
Hartford, CT 06106
Attn: MaryAnn Palmarozza

Tel: 860-418-6360

NOTE: Applications submitted by e-mail or facsimile will not be considered.

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER
The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.